

WARRANTY CONDITIONS

1. General

The 10-year warranty applies to all joinery by Metal Quartz, Bunkerkit® products and Stackdoor® products, unless otherwise stated from the date of the invoice. The warranty covers the mechanical stability of the joinery and the seals provided. For glazing, hardware and other equipment (for example: locks, hinges, handles, motors, electrical equipment, steel cables, chains, drums, sprockets, screws, etc.), the warranty is limited to one year (date of the invoice) unless stated otherwise by their manufacturer.

2. Conditions

The warranty is conditioned by:

- compliance with the installation instructions as described in the project-specific instructions and / or in the installation manual;
- normal use of the product;
- storage before installation protected from bad weather and in a dry place;
- periodic maintenance.

3. Exclusions

Degradation linked to:

- accident, abnormal use or caused by break-in and / or vandalism;
- the use of aggressive products (harsh cleaning products, road salt, etc.);
- corrosion or exposure to extreme weather conditions (floods, storms, etc.);
- the use of large quantities of water or the use of a high pressure washer.

The warranty will be canceled:

- if the joinery has been fitted with locks, accessories or other equipment that has not been supplied by Metal Quartz or imposed by the customer and not validated by Metal Quartz;
- in the event of modification of joinery and / or equipment by a third party;
- in the event of malfunctions linked to improper installation of joinery and / or equipment.

4. Warranty limits

Metal Quartz's warranty covers the replacement of defective parts, excluding labor and excluding compensation for ancillary costs or operating loss costs related to the replacement of parts or joinery. The delivery costs linked to this replacement being ancillary costs, they are not covered by the warranty. Under the warranty conditions, we may require the return of the completed checklist.

Metal Quartz reserves the right to replace defective parts with parts of a different design.